

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Reza Ghasemi et al.
Serial No.: 10/733,995
Confirmation No.: 2044
Filed: December 11, 2003
For: QUALITY EVALUATION TOOL FOR DYNAMIC VOICE
PORTALS
Examiner: D. Godbold
Art Unit: 2626

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I hereby certify that this paper (along with any paper referred to as being attached or enclosed) is being transmitted via the Office electronic filing system in accordance with § 1.8(a)(4).

Dated: 5-17-10

Electronic Signature for Janet D'Annunzio-Ellis: /Janet D'Annunzio-Ellis/

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated February 17, 2010, reconsideration is requested.

A listing of the Claims begins on page 2 of this paper.

Remarks/Arguments begin on page 7 of this paper.